

Pandemic: Communication in Stressful Situations

Stressful Situations: Video 1

First nurse:

And so just maybe that's why I'm a bit irritable, don't you think? I can't remember the last time I slept. For God's sakes, it's been forever since I've had a break!

Second nurse:

I know. It's nuts!

First nurse:

What do they expect us to do? This is just the beginning!

Second nurse:

We don't have enough masks for this shift.

Mother:

Enough!

Second nurse:

Oh oh. Here we go.

Mother:

My son has this thing. He needs help now. Can you see how sick he is? We've been here - look, if something happens to him, I swear you are out of a job.

First nurse:

Ma'm, please.

Mother:

All of you please do your job! What the hell is wrong with you? How can you do nothing?

First nurse:

Really?! Okay, do you see that line? I suggest you get back into it and wait your turn like everyone else. You're not the only one.

Mother:

You bitch! Who the hell do you think you are? Is your family sick? Is your son sick like mine?

This is the kind of help we can expect: no help! I think she's really freaking helpful, don't you?